

Analyzing Significance And Challenges Of The English Language Needs Analysis In Freelancing Domain

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Abstract

The present study is conducted to understand the significance of the English language as a needs analysis in the freelancing domain. Freelancing is the department where no investment is required, and unemployment can be minimized. The study is conducted to understand the English language skills significance and the problems faced by freelancers in the field of freelancing. The study is undertaken to understand all those factors that are related to the English language. The study is quantitative and has adopted the questionnaire of Romadhon (2023) which was employed for digital business skills. The model consists of 28 different questions, which are modified according to the requirements of the present study. The questionnaire is put before 30 freelancers. The data is analyzed through SPSS version 25 to understand the significance of the English language needs for the freelancer. The study has calculated the frequencies, percentages, and the mean values. The results of the study describe that the English language is considered important in the field of freelancing. The study has found that the English language need is not only one aspect but some different segments and sectors should be covered when the students have to be freelancers. These areas are documentation, comprehension, understanding the contextual meanings, listening skills, speaking skills, and meeting the required elements of clients. The study suggests that when people intend to do freelancing, then the freelancers should have the skills; required for them regarding the English language.

Key Terms: *Need Analysis, English Language, Freelancers*

1 Introduction

Prior research helps to underscored the significance of possessing proficient English language abilities within the realm of professional use (Roshid & Kankaanranta, 2023). Language obstacles have been identified as the difficulties of non-native English speakers which are faced in professional settings. These barriers are more precisely related to issues with vocabulary learning, proper grammar usage, and successful communication. Scholarly investigations have also examined how technology affects language learning as well as how digital tools and resources can improve language skills (Chun et al., 2016).

English language competency is now required for students and individuals who wish to pursue employment in the freelancing sector due to the continual change of industries and the creation of interconnected networks as a result of technology breakthroughs (Bergson-Shilcock, 2020). It is crucial to identify and understand each student's unique English language needs to meet their various linguistic demands in this area properly.

The perspectives of students studying different courses are very helpful in understanding the particular linguistic requirements that are distinct to each subject (Rao, 2019). The vocabulary used in the digital business industry is specific and includes terms and concepts related to online different types of writing, marketing, data analysis, electronic commerce, and information security. To communicate effectively inside the specific industry, one must speak these specialist terms with ease.

Freelancing is the non-investment professional setup through which different services are provided to the rest of the world. As the field of freelancing is expanding so the challenge of English language competency is also much discussed. English language is significant as it plays its vital role as the contact language among all masses around the world. The present study is conducted to understand all those English language needs that are required to the freelancers.

1.2 Statement of the Problem

Freelancing is the global field of writing and provision of services without investment. English language is the language of contact and global communication. Freelancers need to be aware of the requirements due to the English language significance. Awareness of the English language skills and competency can lead to effective skills in the field of freelancing.

1.3 Research Objectives

- To explore the English language needs in the freelancing field.
- To propose possible suggestions to meet the needs of fields regarding the English language.

1.4 Research Questions

1. What are the English language needs to be required in freelancing?
2. How English language skills can help a freelancer to be proficient in the freelancing field?

1.5 Significance of the Study

The present study helps to understand the needs of the English language in the field of freelancing. The study helps to manipulate the needs of the freelancers and their accession ways. The study is important as it is intended to propose the needs, difficulties, and solutions for effective support in the field of freelancing.

2 Literature Review

Romadhon (2023) researched the English language needs of digital business learners. This study looked at the English language requirements of students majoring in digital business to elucidate their challenges and offer suggestions for teachers and legislators. In the digital business sector, English is a must for communication between start-ups, global organizations, and freelancers. It facilitates information sharing, cooperation, and communication. It could be difficult for students from different language backgrounds to adapt to the English language requirements for their academic and professional tasks. The current research gap was caused by a need for more understanding of the particular English language requirements for students studying digital business. Speaking abilities are prioritized by students studying digital business, according to this survey. It is because these abilities are essential for real-time interactions in the digital business environment, especially during phone talks and meeting discussions. Only 15% of people think writing abilities are very significant. It points to a change in focus toward abilities more appropriate for direct interpersonal interactions.

Additionally, the students rank how they most frequently use their English language proficiency in their day-to-day tasks:

- Responding to emails
- Writing reports
- Setting up appointments
- Speaking with foreigners over the phone
- Answering questions during meetings
- Writing resumes and cover letters
- Scheduling meetings

The most common problems found were giving oral presentations of projects or term papers, carrying out simulated activities, participating in group discussions, and speaking language correctly. Significant emphasis was also placed on listening abilities, with 55% of respondents indicating that they had trouble taking lecture notes while listening. The hardest abilities to master were reading and analysis, with 35% of respondents anticipating new word interpretations from context and 55% identifying important passages in books. Writing abilities were found to be the most difficult, as stated by 40% of respondents. These results highlighted the need for customized strategies to improve academic performance and get students ready for the fast-paced communication demands of the digital business environment.

Prachanant (2012) researched on the need analysis of the English language use for the tourism industry. The study stated that when creating a curriculum for English for Specific Purposes, needs analysis is essential. This study examined 40 tourism workers' demands, roles, and issues with using the English language. Data were evaluated using frequency, percentage, mean, and standard deviation using a questionnaire. The results showed that speaking comes first, followed by writing, listening, tendency reading. Providing information, services, and assistance were the three most important roles that English was used for. Among the issues with using English were a need for more vocabulary, proper word choice and expression, and poor grammar skills.

Parwati & Ulinuha (2019) did a study on the need analysis of English language at the higher education levels. The purpose of this study was to determine students' proficiency levels in each area of the English language as well as their needs and preferences for learning the language at the postsecondary level. The study used a mixed-method approach to achieve its goal. Students enrolled in the target university's General English course made up the study's participants. An online questionnaire yielded quantitative data, while interviews yielded qualitative data. The study's findings demonstrated that pupils are more assured of their ability to read and write than they are of their ability to communicate and listen. The results also indicated that they require additional instruction in speaking proficiency. Among the options, English as a support language for the workplace received the greatest percentage among the students. Students did, however, also wish to study grammar in greater detail. As a result, the target university needs to conduct an adjustment to its English teaching materials at the higher education level. Ramzan et al. (2020) have said that mass media is powerful and significant in language enhancement and boasts motivation in the ESL domain (Ramzan et al., 2023). Ramzan et al. (2023) have confirmed there are not any significant statistical differences among ESL motivational gender levels. Ramzan et al. (2023) have explained that the authors adopt different styles in their writings as a core element which varies from place to place under cultural representation. Chen and Ramzan (2024) have further stated that Facebook posts about learning English as a second language (L2) provide primary motivation for learners and promote their performance. Ramzan, & Alahmadi, (2024) have confirmed that technology task-based and culturally relevant framework implication is possible in ESL education.

3 Research Methodology

The present study is quantitative, which is based on the questionnaire. The quantitative study discusses the issues and aspects in the numeric form (Gay et al., 2012). The study is quantitative and has adopted the questionnaire of Ramadhan (2023) which was employed for digital business skills. The model consists of 28 different questions, which are modified according to the present study's needs.

3.1 Population

The population of the study is all those freelancers intending to do freelancing.

3.2 Sample

The selected sample of the study is 30 freelancers.

3.3 Data Collection and Analysis Process

Data is collected through the questionnaire, and it consists of 28 different questions according to the needs of the English language.

The data is analyzed through MS Excel, and the frequencies, percentages, and mean values are cannulated.

4 Data Analysis

Skills	No.	Statement of the Question		Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Total	Mean Value
Language	1	I think that English listening skill is important for freelancers.	F	8	8	6	5	3	30	3.43
			%	26.67%	26.67%	20.00%	16.67%	10.00%	100%	
	2	I think that English speaking skill is important for freelancers.	F	7	8	6	7	2	30	3.37
			%	23.33%	26.67%	20.00%	23.33%	6.67%	100%	
	3	I think that English writing skill is important for freelancers.	F	9	12	3	3	3	30	3.70
			%	30.00%	40.00%	10.00%	10.00%	10.00%	100%	
	4	I think that English reading skill is important for freelancers.	F	10	8	3	5	4	30	3.50
			%	33.33%	26.67%	10.00%	16.67%	13.33%	100%	
Functions and English Language Needs	5	I think that a freelancer should be about to aske and answer the quarries.	F	10	8	3	4	5	30	3.47
			%	33.33%	26.67%	10.00%	13.33%	16.67%	100%	
	6	I believe that a freelancer should participate in meeting discussions.	F	20	3	4	2	1	30	4.30
			%	66.67%	10.00%	13.33%	6.67%	3.33%	100%	
	7	I think that a freelancer should be able to use English language as contact language on phone with clients.	F	10	7	3	6	4	30	3.43
			%	33.33%	23.33%	10.00%	20.00%	13.33%	100%	
	8	I think that a freelancer should be able to answer English working questions.	F	13	10	5	1	1	30	4.10
			%	43.33%	33.33%	16.67%	3.33%	3.33%	100%	
	9	I believe that a freelancer should be able to schedule meetings and appointment with foreigners.	F	7	14	4	3	2	30	3.70
			%	23.33%	46.67%	13.33%	10.00%	6.67%	100%	
	10	I think that a freelancer should be able to write letters, CVs and reports in English language for clients.	F	20	3	2	1	4	30	4.13
			%	66.67%	10.00%	6.67%	3.33%	13.33%	100%	
Speaking Skills	11	I think that a freelancer should be able to write reports in English language for clients.	F	7	12	4	3	4	30	3.50
			%	23.33%	40.00%	13.33%	10.00%	13.33%	100%	
	12	I think that a freelancer should be able to write and respond the emails.	F	7	12	3	6	2	30	3.53
			%	23.33%	40.00%	10.00%	20.00%	6.67%	100%	
	13	I think that freelancers should be able to present the projects orally.	F	18	6	3	1	2	30	4.23
			%	60.00%	20.00%	10.00%	3.33%	6.67%	100%	
	14	I think that freelancers should be able to execute the tasks easily.	F	5	13	4	7	1	30	3.47
			%	16.67%	43.33%	13.33%	23.33%	3.33%	100%	
	15	I think that freelancers should be able to participate effectively in group talks.	F	12	4	3	7	4	30	3.43
			%	40.00%	13.33%	10.00%	23.33%	13.33%	100%	
	16	I think that freelancers fastly should be able to reply what the client asks.	F	11	4	4	7	4	30	3.37
			%	36.67%	13.33%	13.33%	23.33%	13.33%	100%	
Listening Problems	17	I think that freelancers should be able to use accurate words in discussions.	F	7	12	6	3	2	30	3.63
			%	23.33%	40.00%	20.00%	10.00%	6.67%	100%	
	18	I think that freelancers should be able to capture the notes via listening.	F	15	8	2	1	4	30	3.97
			%	50.00%	26.67%	6.67%	3.33%	13.33%	100%	
	19	I think that freelancers should be able the accented conversations.	F	5	14	4	3	4	30	3.43
			%	16.67%	46.67%	13.33%	10.00%	13.33%	100%	
	20	I think that freelancers should be able to comprehend the requirements of clients.	F	7	9	6	6	2	30	3.43
			%	23.33%	30.00%	20.00%	20.00%	6.67%	100%	
Reading Problems	21	I think that freelancers should be able to analyse the diagrams and figures.	F	14	9	3	2	2	30	4.03
			%	46.67%	30.00%	10.00%	6.67%	6.67%	100%	
	22	I think that freelancers should be able to quickly identify the key parts in the texts.	F	6	12	4	7	1	30	3.50
			%	20.00%	40.00%	13.33%	23.33%	3.33%	100%	

Writing Skills Problems	23	I think that freelancers should be able to predict new vocabulary interpretation from context.	F	10	5	7	4	4	30	3.43
			%	33.33%	16.67%	23.33%	13.33%	13.33%	100%	
	24	I think that freelancers write the phrases with proper punctuation, grammar and spellings.	F	13	4	2	7	4	30	3.50
			%	43.33%	13.33%	6.67%	23.33%	13.33%	100%	
	25	I think that freelancers should be able to create paragraphs and organize the ideas.	F	12	4	3	7	4	30	3.43
			%	40.00%	13.33%	10.00%	23.33%	13.33%	100%	
	26	I think that freelancers should be able to take notes from books, texts, articles and tables.	F	14	4	1	7	4	30	3.57
			%	46.67%	13.33%	3.33%	23.33%	13.33%	100%	
	27	I think that freelancers are able to summarize projects through reports or notes.	F	6	10	9	3	2	30	3.50
			%	20.00%	33.33%	30.00%	10.00%	6.67%	100%	
	28	I think that freelancers should be able to make reposts, memos and clients' / company's correspondence.	F	13	7	4	2	4	30	3.77
			%	43.33%	23.33%	13.33%	6.67%	13.33%	100%	

Question No. 1: I think that English listening skill is important for freelancer.

Question No. 1 is asked to the freelancers about the significant of the listening skills. The majority of the participants are agreeing to the statement that freelancers would take it necessary that they should be proficient in listening. This attitude has been shown by 26.67% as strongly agree and 26.67% as agree. A neutral tendency is shown by 20% of the participants, while a disagreeing attitude is shown by 16.67% and a strongly disagreeing attitude by 10%. The calculated mean value of 3.43 shows that it is of utmost importance that freelancers have listening skills as very important for them.

Question No. 2: I think that English speaking skill is important for freelancers.

Speaking is an important aspect of language skills, and speaking skills are necessary for freelancers to be able to communicate so well with clients. English speaking skills can lead to the effectiveness of the communication process, and the freelancers can better understand the core aspects of their tendency. 23.6% of participants strongly agree with the statement, while 26.67% agreed with the statement that there would be competency among the participants regarding speaking skills; a neutral tendency is shown by 20% of the participants, while a disagreeing attitude is presented by 23.33% and 6.67% of the participants. The calculated mean value of 3.37 shows that there is a high tendency of the participants regarding the significance of their speaking skills, and the freelancers should keep the speaking skills important for them as well.

Question No. 3: I think that English writing skill is important for freelancers.

Writing skill is very much important for the freelancers. This question is put before the freelancers, and they kept it very important as the mean value is 3.7 while the greater intentions are shown as 30% as strongly agree. In comparison, 40% agree with the statement that speaking skills must be kept as important for freelancers. Neutral, disagreeing, and strongly disgracing aptitude is shown by 10%, 10%, and 10% of the participants, which shows that the minor participants do not agree that writing skills are so important. Many of the freelancers have to work as the supportive for the calls so they could not keep it so important as well.

Question No. 4: I think that English reading skill is important for freelancers.

Question No. 4 is asked to the participants about the need and significance of the reading skill. The majority of the participants agree with the statement as 33.33% of the participants strongly agree, while the same intentions as shown by 26.67% of the participants. This tendency shows that reading skills are so much more important than them. Contradictory intentions are also shown in this regard, which is shown by 16.67% disagreeing, and 13.33% strongly disagreeing with the statement. Neutral intentions are shown by 10% of the participants, as they have no particular opinions. The calculated mean value of 3.5 shows that there is a high intention of the participant regarding the significance of reading skills, and the freelancers must be equipped with the freelancing skills as well.

Question No. 5: I think that a freelancer should be about to aske and answer the quarries.

Question No. 5 is asked of the participants regarding the answers to the queries of the clients. A good freelancer is equipped with such skills that the quires would also be answered—33.33% support the statement as strongly agreeing on attitude, and 26.67% as agreeing on intentions. The neutral tendency is shown by 10% of the participants, while the disagreeing attitude is shown by 13.33%, and strongly disagreeing intentions are shown by 16.67% of the participants as well. The calculated mean value shows the high intentions of the participants, which is 3.47.

Question No. 6: I believe that a freelancer should participate in meeting discussions.

Meeting discussions are important as, many times, more than one person must handle some projects. In this regard, a great role is presented by the meetings. These can be physical or online meetings through which the plans can be executed. This statement is supported by 66.67% of the participants as strongly agreeing, while agreeing attitude is shown by 10% of the participants. Neutral tendency is shown by 13.33%, while disagree and strongly disagree attitude is shown by 6.67% and 33.33% of the participants, respectively. The obtained mean value of 4.3 shows that it is a high tendency and the need for the freelancers they participate in the meetings so that the discussion could be constructive and the positive results could be achieved.

Question No. 7: I think that a freelancer should be able to use English language as contact language on phone with clients.

This question is asked about the functions of the language as the functions of the language are very important, and these are used through calls and contact platforms. A positive and significant attitude is shown by the participants as the majority of the participants strongly agree and agree to the statement by giving the respective 33.33% and 23.33% affirmations. On the contrary, disagreeing and strongly disagreeing attitudes are shown by 3.33% and 3.33%, respectively. Neutral tendency is shown by 16.57% of the participants. In contrast, the mean value 3.43 shows that there is a high tendency of the participants in this regard, and they keep it very important that the freelancers should be able to use English as the contact language due to the mutual language.

Question No. 8: I think that a freelancer should be able to answer English working questions.

Question No. 8 is asked about the freelancers to be able to answer the question in English language. This tendency shows that 43.3% of the participants fully agree with the statement that the freelancers should be able to respond in the English language, while 33.33% of the participants also agree with the statement that the freelancers should be able to answer the questions in the English language. On the other hand, the neutral tendency is shown by 16.67% of the participants, while disagreement and strongly disagreeing are shown by 3.33% and 3.33% of the participants as well.

Question No. 9: I believe that a freelancer should be able to schedule meetings and appointment with foreigners.

Question No. 9 is asked about believing that the freelancers should be able to schedule meetings when apartment with foreigners. 23.33% of the participants agree with the statement that the freelancers should be able to have the meeting on appointment with foreigners. 46.67% of the participants also agree with the statement, while a neutral tendency is shown by 13.33% of the participants. The data shown by the 10% of the participants while the strongly disagree actually is shown by the 6.6% of participants. The calculated means value 3.7 shows that there is a high tendency of the participants that the freelancers should be able to attend the scheduled meeting for the foreigners.

Question No. 10: I think that a freelancer should be able to write letters, CVs and reports in English language for clients.

Question No. 10 asked the participants about the writing of the series and the reports in English language for the clients. 60.67% of the participants strongly agree with the statement that the freelancers should be able to write series and reports for the clients. 10% also agree with the statement that the freelancers should be able to write reports and a series in the English language. The neutral attitude is shown by 6.67% of the participants, 3.3% of the participants, and 13.33% strongly disagree with the statement. 4.13 is the calculated mean value, showing that there is a high tendency of the participants regarding the writing of the letters, CVs, and reports in the English language.

Question No. 11: I think that a freelancer should be able to write reports in English language for clients.

Reporting is another important aspect in the field of Reliance projects that are retrieved through which the reports are told to the participants. This question is for the freelancers about the reporting in the English language for the clients. 23.3% of the participants strongly agree with the statement that the parts freelancer should be able to write reports in the English language, and 40% of all the parts also agree with the statement that the freelancers should be able to write the reports in the English language as well. 13.3% of the participants are neutral, while 10% of the participants and 13.33% of the participants disagree and strongly disagree with the statement as well. 3.5 is the calculated mean value, which shows that the freelancers should be able to write the reports in the English language for the clients as well.

Question No. 12: I think that a freelancer should be able to write and respond the emails.

Question No. 12 asked the participant about the functions and their need for the English language if it is asked to write a response to the email. 23.3% of the participants strongly agree with the statement that freelancers should be able to write emails and respond the emails in the English language. In comparison, 40% also agree with the statement of the while this agree as you reached 20% and strongly that's angry 6.67% of the participants. The calculated mean value shows that there is high attention of the participants that there would be a freelancer who could be able to respond to the emails. 3.53 is the significant mean value.

Question No. 13: I think that freelancers should be able to present their projects orally.

Question No. 13 asks the participants if the freelancers should be able to present the projects already. In this regard, this question is put before the participants, and 60% of the participants strongly agree that freelancers should be able to present the projects only. The same is shown by 20% of the participants as they agreed with the statement. The tendency is shown by 10% of the participants, while disagreeing and strongly disagreeing attitudes are shown by 3.33% and 6.67% of the participants, respectively.

Question No. 14: I think that freelancers should be able to execute tasks easily.

Question No. 14 is asked about to the freelancers about the execution of the tasks easily. The freelancers should be able to communicate as well and should have English language skills, too. 16.67% strongly agree with the statement, while 43% of the participants also agree with the statement that the freelancers should be able to execute the task very easily and understanding only be possible when the freelancers have speaking skills as well. 13.33% of the participants have a neutral tendency, while

23.33% and 3.33% of participants disagree and strongly disagree with attitudes. 3.47 is the calculated mean value, which shows that there is a high tendency of the participants.

Question No. 15: I think that freelancers should be able to participate effectively in group talks.

Question No. 15 asked the participants about the capability to participate more actively than the group talks. The calculated percentage shows strongly agreeing 40% of the participants, while 13.33% of the participants also agreed with the statement that freelancers should be able to talk and participate in group discussions as well. 10% of the participants show a neutral tendency. In comparison, 23.33% and 13.3% of participants disagree and strongly disagree with the statement that there is no need to participate so effectively in group discussions. 3.43 is the calculated mean value, which shows that the participants kept it necessary that they would be able to participate in the gossip effectively.

Question No. 16: I think that freelancers fastly should be able to reply what the client asks.

Speaking skills are very important, and question No. 16 is asked to the participants about the ability to reply to the clients and ask the clients about things as well so much more effectively. 36.67% of the participants strongly agree with the statement that the freelancers should be able to reply to the client's ask, while 13.33% of the participants also agree with the statement. 13.33% show the new tendency, while the contradictive opinion is shown by 23.3% of the participants aging and 13.33% of the participants strongly disagree. 3.37 is the obtained mean value, which shows that there is high tendency of the participants regarding that the freelancers should be able to reply what the client asks to them.

Question No. 17: I think that freelancers should be able to use accurate words in discussions.

Question No. 17 asked the freelancers about the use of accurate words in the discussion. This statement is agreeing as 40% of the participants agreed, while 23.3% of the participants strongly agreed with the statement. 20% show a neutral tendency, while the strongly agree achieved is shown by 6.67% and 10% as disagreement. The calculated mean value is 3.63, which shows that there is high, tendency all the participants that the freelancers should be able to use accurate words in the discussions.

Question No. 18: I think that freelancers should be able to capture the notes via listening.

The next question is asked to the respondents about taking notes was about listening. This statement is agreed by 26.67% as agreeing while the strongly agree achieved is shown by 50% of the participants. Neutral tendency is shown by 6.67% of the participants while 3.33% are disagree, and 13.3% strongly disagree with the statement that the participants should not necessarily write the notes. The calculated mean value is 3.97, which shows there is high tendency of the participant and the keypad too much necessary that the part the freelancers should be able to write notes and keep notes via listening.

Question No. 19: I think that freelancers should be able the accented conversations.

Question No. 19 is asked to the participants about the accented conversation as it is known that foreigners believe in a good accent by the freelancers so that effective communication could be held. In this regard, 46.67% of the participants agree with the statement that the freelancers should be able to have a good action while 16.6% of the personal are strongly agreed with the statement by 13.33% of the world aggregation 10%, and 13.33% strongly disagree into the statement. The calculated means value 3.43 shows that there is a high tendency shows the participants that that's good accent can play a better role and communication skills.

Question No. 20: I think that freelancers should be able to comprehend the requirements of clients.

Comprehension is an important aspect of speaking skills. Question No. 20 asked the participants about the skills of freelancers so that they would be able to comprehend the requirements of the clients. 23.33% of the participants strongly agree with the statement, 30% of the participants agree with the statement as well 20% show the Newton and. In contrast, this agrees strongly. The greedy attitude is shown by 20% and 6.67% of the participants. The calculated mean value is 3.43, which shows that there is a high tendency for the participants the freelancers should be able to comprehend the requirements of the clients for good project management.

Question No. 21: I think that freelancers should be able to analyze the diagrams and figures.

Question No. 21 is asked to the field answers about the figures and diagrams. Analysis of the figures and diagram is an important part, and it is responded to in the English language. This statement is supported by 46.67% of the participants as strongly agreement, while 30% of the participants agree. Neutral tendency is shown by 10% of the participants, while disagree in strongly disagree is shown by 6.67% and 6.67%, respectively. The obtained mean value of 4.03 shows the high tendency of the participants regarding the analysis of the diagram of figures, and the three launchers should be able to perform those tasks very well.

Question No. 22: I think that freelancers should be able to quickly identify the key parts of the texts.

Question No. 22 is asked to the participle answer about the identification of the key parts in the text. Identification of text to play an important role in the execution of the projects. 20% of the participants strongly agree with the statement, while 40% agree with the statement as well. 13.33% of the participants were neutral then she as they had no particular opinion, while 23.3% and 3.33% disagreed and strongly disagreed with the statement. Let it mean a value of 3.5 shows that there is a high tendency of the participant that the freelancers should be able to identify the text as well.

Question No. 23: I think that freelancers should be able to predict new vocabulary interpretations from context.

Question No. 23 asked the participants about the prediction of the new vocabulary and interpretation from the context. Many times, there are different hurdles and different issues in comprehending the text to see the contextual meanings required to understand. 33.3% of the participants strongly agree with the statement that freelancers should be able to protect the new recovery interpretation from the text. While 16.67% also agree with the statement. 23.3% show the nutrients, while 13.33% and 13.33% disagree and strongly disagree with the statement, respectively. The calculated mean value is 3.43, which shows that there is a high and sense of perspective regarding the prediction and invitation of the contextual meaning while reading.

Question No. 24: I think that freelancers should be able to write phrases with proper punctuation, grammar and spelling.

Question No. 24 asked the participants about writing the phrases where the proper functional and grammar spelling. It is strongly agreed by 43.3% of the participants and 13.3% of the participants agreeing. Neutral tendency is shown by 6.67% of the participants, while 23.33% and 13.33% disagree and strongly disagree with the statement. The calculated means value 3.5 shows that there is a high tendency of the participants they keep it necessary that the freelancers should be able to write the phrases with proper punctuation, grammar, and spelling.

Question No. 25: I think that freelancers should be able to create paragraphs and organize the ideas.

Question No. 25 is asked to the participants about the creation of paragraphs and organizing the ideas. 40% of the participants strongly agree with the statement that the freelancers should be able to organize and create paragraphs according to good systematic ideas. 13.3% of the participants also agree with the statement, while 10% and 10.00% are with neutral tendency. 23.33% and 13.33% disagree and strongly disagree with the statment, respectively. The calculated mean value is 3.43, which shows the great tendency of the participants.

Question No. 26: I think that freelancers should be able to take notes from books, texts, articles and tables.

Question No. 26 asked the freelancers about taking notes on the book, articles and tables. 46.67% of the participants strongly agree with the statement that the freelancers should be able to write notes from books, texts, and articles. While 13.33% of the participants agree with the statement that the freelancers should have the same capability. The neutral tendency is shown by 3/3% of the parcel, 23.3% of the participants disagree, and 13.34% strongly disagree with the statement. The calculated mean value is 3.57, which shows the high tendency of the participants.

Question No. 27: I think that freelancers should be able to summarize projects through reports or notes.

Question No. 27 is asked to the participants about the summarization process reports and not sticking. This statement is supported by 20% of the participants as strongly agree while 13.33% of the participants agree with the statement. Neutral tendency is shown by 30% while the agreement strongly disagree actually is shown by 10% at 6.67% of the participants respectively. The calculated means value 3.5 show that there is high tendency of the person that the freelancers should be able to some eyes the Projects through the reports or notes.

Question No. 28: I think that freelancers should be able to make reposts, memos and clients'/company's correspondence.

The final question is 28, which is asked to the freelancers about making reports memos, and the clients are complete concerns. This statement is supported by 43.33% of the participants as strongly agreeing while 23.33% agree. The neutral tendency is shown by 13.33% of the participants, while this agree and strongly agree attitude is actually shown by 6.67% and 13.33% of the participants, respectively. Obtain mean values of 3.77, which shows the high tendency of the participants they keep it necessary that the freelancers should be able to write memos, notes, and reports for effective writing skills.

5 Conclusion

Need analysis is the process of understanding the core aspects and the needs faced by freelancers. English language needs are the aspects that are necessary to understand and be recognized by the freelancers as they have to communicate and interact with the national and international clients. There are four skills of the English language, so these are justified and understood through the survey. These language needs are analyzed through the survey from the participants.

5.1 Findings

The study has the following findings:

- English language skills are kept as very important by freelancers, and there are certain language needs that should be learned and practiced.
- Interactional skills, speaking skills, group discussions, and talking skills on the phone can play significant roles in interactions.
- Freelancers should be proficient in encountering contextual meanings, comprehensions, and responding according.
- Quick replies and proper grammatical structures with error-free correspondences can play important roles in the execution of the task.
- Execution of tasks, oral presentation skills, note-keeping, and a comprehensive text can lead to effective project management.

5.2 Recommendations

- The freelancers should be equipped and practice all the language skills.
- Freelancers should study such content, which should make them proficient in language orientation, not only reading and writing.
- New trends, technological uses, and ability of comprehension can lead them towards effective management, so the freelancers should when through such content, which could help them in their field skills.

5.3 Gap for Further Research

Every research is not final research, yet. There can be different aspects and tendencies to be employed further. Regarding communication skills, future research can be conducted about the need and significance of the digital sphere for English language skills. There can also be research on the importance of cross-cultural communication significance and its role in effective need analysis. Document review can also be conducted as the research to execute the need analysis researches as well for the future.

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