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# The Importance of Governance in Meeting the Needs of Labor Market in Small Enterprises in Kingdom of Saudi Arabia

Dr. Nahla Al-Nour Muhammad Al-Makki<sup>1</sup>, Amina Mohammed Solyman Hussein<sup>2</sup>

### Abstract

The study investigated the importance of governance in meeting the needs of labor market in small Enterprises in Kingdom of Saudi Arabia. To achieve the objectives of the study, the researchers used the descriptive analytical approach, and a questionnaire was used to measure the importance of governance in meeting the needs of labor market in small Enterprises in Kingdom of Saudi Arabia. On a random sample of small enterprises, male and female. The study sample included (85) members from the small enterprises, which were selected randomly, and (58) successful forms were revised for analysis and (27) damaged forms were not valid for revision. In order to analyze the data and treat it statistically, it was tested with the AMOS program to perform arithmetic treatments and percentages. While the hypotheses showed that there is a consensual relation between the importance of governance and meeting the needs of the labor market.

**Keywords:** Governance, Small Enterprises, Market needs, Labor market

### 1- Introduction

Today, artificial intelligence has become an important part of our daily lives, and this advanced technological development in the world of communication and communication has forced us to transform. Almost at the level of all sectors of life, including the labor market sector, just like other sectors which was covered by that development, and technology has become one of the most important factors influencing the rebuilding of the communication structure for this vital and important sector. Therefore, we find that those interested in this field have presented many researches and studies.

The follower of what has been written on this subject of analytical readings, scientific and international forums and conferences that discussed the new concepts of what can be called today "governance", which aims most of them to enhance awareness and improve the mental image of the clients of the institution, company or university, and this topic was a subject of discussion that lasted approximately for long years, and focused on defining the concept of governance, its roles, and tasks, and identifying the reality of governance in Arab societies in general, and Saudi Arabia in particular. There is no doubt that the education sector, especially the higher education sector, such as Universities and what like it, it is not far from this development in an axis or in one of the sectors that are considered important and vital.

<sup>&</sup>lt;sup>1</sup> Assistant Professor of Accounting Sciences - Applied College in King Khalid University Email nmaky@kku.edu.sa

<sup>&</sup>lt;sup>2</sup> Assistant Professor of Administrationa Sciences in Applied College King Khalid University Email asolyman@kku.edu.sa

### 2- Definition of Governance

Governance is defined as a set of laws, systems, and decisions aimed to achieving quality and excellence in performance by choosing competitive and effective methods to achieve the goals and plans of institutions. It is defined by internal determinants, which are decision-making councils, determining the quality of participating members, internal control systems, means of motivating members, and methods of enhancing their motivation (Tayeb 2018). p. 187) as well as the set of basic processes and laws upon which institutions base their rule.

Boukrit, Nooy (2021) stated that many factors have made the labor market an unstable environment, including technological development, economic crises, natural disasters, and consumer cultures of individuals, and the only way to meet and harmonize the outcomes of higher education with the requirements of the labor market is constant access to market conditions and continuity in observation and monitoring Its changes and developed countries see the application of governance principles as a basis for improving learning outcomes and meeting the needs of the labor market and Preserving the interests of all relevant parties.

### 3- Labor Market

(Jalal, 2017, p. 4) He defined the labor market as "the economic regulatory institution in which labor supply and demand interact, meaning that labor services are bought and sold, and thus labor services are priced. The labor market have several characteristics, and labor services are rented and not sold." It is not possible to separate the worker, and the working conditions are no less than the price (wage), to explain the decisions of supply, demand and movement.

So the labor market is the place where work is offered and demanded, the price and quantity of work performed are determined, and also the place where an amount of services that are compatible with the tasks prescribed in the job system are offered in exchange for a price or reward.

The labor market is dominated by the principle of competition, where individuals compete to obtain or retain a position. On the other hand, employers compete to attract employees and retain them within institutions.

# Problem of the Study

The problem of the study focused on knowing the role governance in meeting the needs of labor market in small Enterprises in Kingdom of Saudi Arabia. In order to achieve the objectives of the study, its problem focused on the main question of the study:

What is the importance of governance in meeting the needs of labor market in small Enterprises in Kingdom of Saudi Arabia?

### **Sub-Questions Are**

- 1. Does governance have a role in meeting the needs of the labor market in small Enterprises?
- 2. Does governance contribute to marketing and providing graduates with cognitive and cognitive skills in Asir region?
- 3. Does governance have a role in changing the attitude of individuals towards the work?
- 4. Does governance help in building strong relationships with various means of publishing and advertising?
- 5. Does governance help in spreading the spirit of creativity and communication with students and employees and society?

## Importance of the Study

Governance plays a major role in improving the mental image of community members and civil society institutions. It also contributes to the development of labor market, which in turn leads to meeting the needs of the labor.

## Objectives of the Study

The study seeks to know the importance of governance in meeting the needs of the labor market and entrepreneurship.

## Hypotheses of the Study

First hypothesis: There is no statistically significant relation between the importance of governance and meeting the needs of the labor market.

Second hypothesis: There is no statistically significant relation between the small enterprises in the kingdom of Saudi Arabia and meeting the needs of the labor market

Third hypothesis: There is no statistically significant relation between governance and demographic variables.

## Methodology of the Study

## 1-Study Method and Tools

The analytical and descriptive method was used to measure the relation between the skills required to hire graduates. By collecting primary and secondary data from previous literature (from previous research and studies) in addition to preparing a tool for the study, which was to design a questionnaire designed on an electronic link directed to a random sample of faculty members in the colleges of King Khalid University, and the link was distributed to a number of an experimental sample of faculty of school. And for a number of specialized experts to benefit from their opinions and suggestions, in order to verify the consistency, validity, stability and validity of the questionnaire by known standards. (Cronbach Scale).

## 2-Study Community and Sample

# a. Study Community

The population of the study consisted small enterprises located in Khamis Mushait province southwest the Kingdom of Saudi Arabia in Asser region, consisted of (58) person.

## B. Study Sample

The sample of the study was (85), where the questionnaire was distributed to a random sample from small enterprises members as a sample for the study. A number of distributed questionnaires were answered, amounting to (58), and damaged questionnaires, amounting to (27), were excluded.

## C. Study Tools

Primary studies: it includes the field study - the questionnaire.

Secondary studies: These include previous studies - books - journals - blogs - the Internet.

Research procedures: governance - labor market needs.

## Limits of the Study

Time limits: 2023/2024 AD.

# **Previous Study**

	Title of Study	The role of university governance in harmonizing higher education outputs with labor market requirements- case study of some Arab and European countries
	Country of Study	some Arab and European countries
		The aim of the study is to apprehend the role of the university governance in harmonizing higher
	Aim of Study	education outputs with the labor market requirements.
1	Statistical Method used in the study	In its theoretical aspect, the study relied on the descriptive approach through a review of the literature that dealt with the subject, while in its applied aspect, it relied on the results of a statistical survey of some Arab and European universities.
	Most of Conclusions	Results showed that Arab universities did not apply the university governance principles that serve the outputs of higher education, which is reflected in the employment low rates after graduation compared to those of the European universities, where their graduates are distinguished with a high rate of employment by the labor market.
2	Title of Study	The impact of the clarity of the intended learning outcomes and assessment methods and criteria on students' learning entrances, their academic performance, the accuracy of their calibration, and their satisfaction with the course
	Country of Study	Egypt
	Aim of Study	Aimed to study the effect of clarifying each of the desired learning objectives, methods, strategies and assessment criteria before teaching the scientific content on students' learning entrances, their performance, the accuracy of their calibration of their performance, and their satisfaction with the course
	Statistical Method used in the study	Statistical analysis on a sample of 50 students from Damanhour University
	Most of Conclusions	1-The clarification of the context, the intended learning outcomes, and the evaluation requirements before the learning process has a positive impact on students' learning approaches 2-It had a positive effect on performance, the accuracy of performance calibration, and students' satisfaction with the course
	Title of Study	The Requirements of the Arab Labor Market Compatibility with the Outputs of Higher Education Institutions
	Country of Study	Irag
3	Aim of Study	This paper presents a study on the role of total quality management in higher education institutions in promoting compatibility between the outputs of these institutions and the requirements of the Arab labor market and how to control and adapt these outputs in order to advance the development aspect of Arab countries in general and Iraq in particular.
3	Statistical Method used in the study	The study used the descriptive approach.
	Most of Conclusions	applying quality assurance standards in educational institutions is one of the axioms in countries that have good academic and infrastructure, which leads to closer relationship between the outputs of educational institutions and requirements The Arab market, and that educational institutions have the pioneering ability to provide the labor market with high-quality outputs,
	Title of Study	Aligning the outputs of university education with the requirements of the labor market and its implications for Vision (2030)
	Country of Study	Saudi Arabia
	Aim of Study	The aim was to find out the extent to which the outputs of university education are compatible with the requirements of the labor market and their implications for Vision (2030). There is a gap between the outputs of university education and the needs of the labor market
	Statistical Method used in the study	The analytical descriptive approach to the sample data and the study tool was the questionnaire that was distributed to the study sample
4	Most of Conclusions	1-The most important factor affecting the suitability of outputs to the requirements of the labor market is the weakness of the universities' use of employers' opinions 2-The absence of analytical studies of the renewable labor market requirements 3-The necessity of structuring Saudi universities within the framework of the Kingdom's need for national manpower to achieve Vision 2030 4-Universities should invent new methods to keep up with the requirements of the labor market 5-Work on developing university governance and directing scientific research towards development to support the national transformation program.
	Title of Study	The reality of Community colleges in Yemen by the point of view of academic leaders, community colleges staff members, employers and community colleges graduates
	Country of Study	Yemen
	Researcher name and Year	
5	Aim of Study	Identifying successful global models of community colleges in advanced countries to put a suggestion for accommodating community college outcomes with the labour market in Yemen
	Statistical Method used in the study	The study used the descriptive approach, and the study was conducted with a validity of five community colleges
	Most of Conclusions	There is a weakness in the partnership between community colleges and labor market institutions in terms of students and faculty members training, curriculum setting and community college programs are not flexible to adapt with the needs of the labor market.

## Results of the Field Study Analysis

This part includes field study procedures, which are represented in the method of data collection, statistical processing and interpretation, and conducting stability and validity tests to ensure their validity, in addition to a description of the study population and sample, and the statistical methods by which the data was analyzed and the study hypotheses tested, as follows:

## First: Study Tool

The questionnaire was prepared and developed based on the use of standards.

Accordingly, the form was designed in its final form and consists of two parts:

First Section: It includes the data of the study sample.

Second Section: It included the basic study phrases: they are the axes through which the study variables are identified, as follows:

First axis: Measuring the importance of governance. This section includes (14) phrases. Second axis: Measuring the requirements of the labor market, which includes (9) phrases.

The degree of possible responses to the paragraphs was measured according to a five-point scale according to the five-point (Likert scale).

## Second: Description of the Study Community and Sample

The study population consisted of faculty members at the colleges of King Khalid University, which is based in the city of Abha, southwest of the Kingdom of Saudi Arabia, and experts dealing with King Khalid University. A successful form for analysis and (27) a damaged, invalid form. The following are the characteristics of the study sample:

**Table (1):** Characteristics of the Study Sample.

Variants	Categories	Repetition	Percentage%
	Male	32	55.2%
Gender	Female	26	44.8%
	Total	58	100%
	20 & less than 30	14	24.1%
Λ ~~	30 & less than 40	4	6.9%
Age —	40 & less than 50	40	69%
	Total	58	100%
	Professor	4	6.9%
	Associate Professor	4	6.9%
	Assistant Professor	36	62.1%
Academic degree —	Lecturer	8	13.8%
	Teaching assistant	6	10.3%
	Total	58	100%
	Three years or less	6	10.3%
No. of service's —	4-6 years	6	10.3%
	7- 10 years	20	34.5%
years —	More than 10 years	26	44.8%
	Total	58	100%
	Saudi	8	13.8%
Nationality	Non-Saudi	50	86.2%
· <u> </u>	Total	58	100%

**Source:** Prepared by Researchers from the Results of the 2022 Field Study.

## Third: Test of Validity and Reliability of Tool

1. The validity of the study tool: The validity of the measurement tool means that it is the ability of the performance to measure what it was designed for it. The study relied on measuring the validity of the study tool on:

## (A) Content Validity Test

After the preparation of the initial formula for the study's standards was completed, and in order to verify the validity of the content of the study tool and to ensure that it serves the objectives of the study, it was presented to a group of arbitrators and specialized experts, numbering (5) arbitrators in the field of the subject of the study, After the questionnaire was retrieved from all the experts, their responses were analyzed, their observations were taken, and the suggested modifications were made

## (2) Stability Test

The stability means that the measure gives the same results if it is reapplied to the same sample<sup>3</sup>. In the same circumstances and conditions, and therefore it leads to obtaining the same results or consistent results every time the measurement is re-measured. The study relied on Cronbach's alpha test to ensure the internal consistency of the scales, as follows:

**Table (2):** Cernbach's Alpha Test Results for the Study Axes.

Axes	No. of phrases	Cronbach's alpha coefficient
Measuring the importance of governance	14	0.81
Measuring the of governance	12	0.87
Measuring the of governance	9	0.83
Total phrases	35	0.84

Source: Prepared By Researchers from the Results of the 2022 Field Study.

From table (2) the results of the stability test, the values of Cornbrash's alpha for all study variables are greater than (60%). These values mean the availability of a high degree of internal stability, which enables us to rely on these answers in achieving the objectives of the study and analyzing its results.

### Fourth: Statistical Analysis Methods Used in the Study

To analyze the data and test the study hypotheses, the (SPSS) and (AMOS) programs were used, through the following statistical tools:

- 1. Conducting a Reliability Test for the questionnaire by using each of the following: a) apparent validity test .b) tests of validity and reliability.
- 2. Descriptive statistics methods: in order to describe the characteristics of the study sample paragraph through: a) arithmetic mean. b) standard deviation.
- 3. Structure Equation Modeling (SEM)

The methodology of models with structural equations represents the latest method in social science research and aims to determine the suitability and conformity of the theoretical model for the relationships between variables and elements to test research hypotheses, through the

<sup>&</sup>lt;sup>3</sup> Dr. Ezz Abdel-Fattah, Introduction to Descriptive and Inferential Statistics Using SPSS, (Cairo: Dar Al-Nahda Al-Arabiya, 1st Edition, 1981), p. 560.

3038 The Importance of Governance in Meeting the Needs of Labor Market in Small Enterprises in Kingdom of Saudi Arabia use of path analysis and based on a set of indicators called Goodness of Fit indicators) and the most important of these indicators, which are used in this study:

- Chi-square ratio of degrees of freedom (it should be less than 5)
- Good Fit Index (GFI) (it should be greater than 0.90)
- Comparative Fit Index (CFI) and it should be greater than (0.90)
- Root Mean Square Error of Approximation (RMSEA) (it should be less than (0.05)

## Fifth: Presentation and Analysis of the Results of the Study

First: Descriptive statistics of the study axes:

**First axis**: for the descriptive statistical analysis of the phrases of the axis: the importance of governance: The following is the descriptive statistical analysis of the phrases that measure the axis of the importance of governance in the society under study, as follows:

**Table (3):** Descriptive Statistical Analysis of the Phrases of the Importance of Governance.

No.	Phrase	arithmetic mean	standard deviation	Degree of response	Rank
1	Governance contributes to managing the crises facing universities and preparing to prepare campaigns to confront them	3.90	1.10	High	7
2	Digital PR uses digital media in its work.	4.10	.89	Very high	1
3	Governance at the university seeks to make local community institutions and community members more aware of the university's role in achieving development in the region	3.97	.94	high	3
4	Governance adopts a strategy to paint a positive image of the university in society and market sectors.	3.83	1.03	High	10
5	Governance builds strong relationships with various means of publishing and advertising to highlight the role of the university in achieving Vision 2030	3.93	.83	High	5
6	Governance spreads the spirit of creativity, communication and communication among university employees to achieve the university's goals	3.86	.94	High	9
7	Governance works to provide university employees with the necessary information about the university and its goals	3.86	.87	High	9
8	Governance is in constant contact with the external environment, its members and its audience to know their requirements.	4.03	.90	High	2
9	Governance uses technical programs to familiarize university employees with the importance of governance and its role in spreading a culture of seriousness, perseverance, and excellence.	3.93	.88	High	5
10	Governance is keen to motivate university employees to improve their job capabilities	3.90	1.00	High	7
11	Governance uses social media to spread a culture of competitive spirit among university employees	3.62	1.04	High	13
12	Governance contribute to managing the crises facing universities and preparing to prepare campaigns to confront them	3.79	1.17	High	11
13	Governance uses electronic media in its work	3.59	1.11	High	14
14	Governance at the university seeks to make local community institutions and community members more aware of the university's role in achieving development in the region.	3.66	.93	High	12
	All phrases	3.85	0.97	High	

**Source:** Prepared by Researchers from the Results of the 2022 Analysis.

It is clear from Table (3): The arithmetic mean of all the phrases is greater than the hypothetical mean of the study (3), and this result indicates the agreement of the sample members on the level of importance of governance in the society under study with a high degree of response, as all the phrases achieved a arithmetic mean of (3.85) and a standard deviation of (0.97).

**Second axis:** descriptive statistical analysis of the phrases of the axis of meeting the needs of the labor market:

The following is the descriptive statistical analysis of the expressions that measure the axis of meeting the needs of the labor market in the society under study, as follows:

**Table (4):** Descriptive Statistical Analysis of the Phrases of the Focus of Meeting the Needs of the Labor Market.

No.	Phrase	arithmetic mean	standard deviation	Degree of response	Rank
1	Universities students have the ability to innovate and be creative.	3.79	.77	high	2
2	Male and female students can write official and personal reports and letters	3.41	1.04	medium	8
3	Universitie students are distinguished by the skills of cooperation and teamwork.	3.59	.90	High	5
4	Universities students have the skill of managing and organizing time.	3.45	.98	High	7
5	After graduation, university students realize the professional and ethical importance	3.62	.72	High	4
6	Universities students have the ability to express in writing.	3.34	.89	Medium	9
7	Universities students have the ability to express themselves verbally.	3.48	.98	High	6
8	Universities students are fluent in communication and communication skills.	3.76	.98	High	3
9	Male and female students can use computers and modern technologies.	4.07	.75	Very high	1
	All phrase	3.61	0.88	high	

**Source:** Prepared by the Researcher from the Results of the Analysis 2022

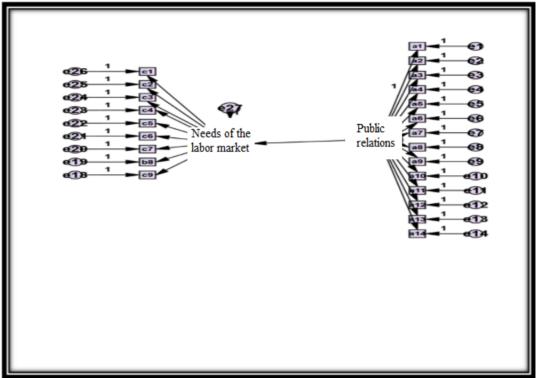
It is clear from Table (4): The arithmetic mean of all the expressions is greater than the hypothetical mean of the study (3), and this result indicates the agreement of the sample members on the level of meeting the needs of the labor market in the community under study with a high degree of response, as all the expressions achieved a arithmetic mean of (3.61) and a standard deviation of (0.88).

## Second: Discussing The Hypotheses Study

**First hypothesis:** There is no statistically significant relation between the importance of governance and meeting the needs of the labor market in small enterprises in kingdom of Saudi Arabia.

To prove this hypothesis, the study used the regression analysis method to determine the causal relation between the independent variable, which is represented by (the importance of governance), and the dependent variable, which is represented by (meeting the needs of the labor market), as shown in the following figure

**Figure (1):** Relation Between the Importance of Governance and Meeting the Needs of the Labor Market in Small Enterprises in Kingdom of Saudi Arabia.



Source: Prepared by the Researcher from the Results of the Field Study Analysis 2022.

By using the statistical analysis program (AMOS) supported by the (SPSS) program, the following results were reached, which are shown in Table (5):

**Table (5):** Results of Estimating the Relation Between the Importance Governance and Meeting the Needs of the Labor Market in Small Enterprises in Kingdom of Saudi Arabia.

Analysis indicators	Regression coefficient (B)	T-test	Significant level
Coefficient of the relation between governance and meeting the needs of the labor market.	0.65	4.87	0.002
Correlation coefficient (R)	0.77		
Determination coefficient (R2)	0.59		_
Chi-square ratio of degrees of freedom	3.11		
Good fit index (GFI)	0.94		
Comparative Fit Index (CFI)	0.92		
Root Mean Square Error of Approximation (RMSEA)	0.06		

**Source:** Prepared by the Researcher from the Results of the Field Study Analysis 2022.

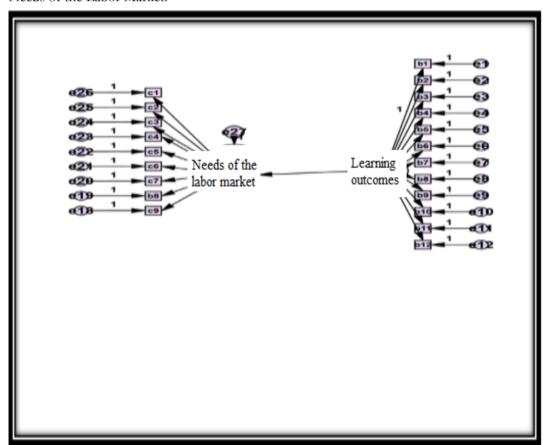
It is clear from Table (5): There is a strong direct correlation between the importance of governance and meeting the needs of the labor market in the society under study. The value of the regression coefficient (B) was (0.88), and this value indicates that the importance of governance directly affects the fulfillment of the needs of the labor market in the society under study. The coefficient of determination (R2) also indicates that the variable of importance of

governance affects the increase in meeting the needs of the labor market in the society under study by (59) %, while the other variables affect by (41) %. The value of the (RMSEA) index was (0.06), which is less than the standard range (0.08), which indicates that the model has a good agreement with the data under test. From the results of the analysis presented, the second hypothesis is rejected.

**Second Hypothesis:** There is no statistically significant relation between small enterprises in kingdom of Saudi Arabia and meeting the needs of the labor market.

To prove this hypothesis, the study used the regression analysis method to determine the causal relation between the independent variable, which is represented by (small enterprises), and the dependent variable, which is represented by (meeting the needs of the labor market), as shown in the following figure:

**Figure (2)** Relation Between Small Enterprises in Kingdom of Saudi Arabia and Meeting the Needs of the Labor Market.



Source: Prepared by the Researcher from the Results of the Field Study Analysis 2022.

Bu using the statistical analysis program (AMOS) supported by the (SPSS) program, the following results were reached, which are shown in Table (6):

**Table (6):** Results of Estimating the Relation Between in Small Enterprises in Kingdom of Saudi Arabia and Meeting the Needs of the Labor Market.

Analysis indicators	Regression coefficient (B)	T-test	Significant level
Coefficient of the relation between small enterprises in			
kingdom of Saudi Arabia and meeting the needs of the	0.73	7.22	0.001
labor market,			
Correlation coefficient (R)	0.74		
Determination coefficient (R2)	0.55		
Chi-square ratio of degrees of freedom	2.40		
Good fit index (GFI)	0.91		
Comparative Fit Index (CFI)	0.93		
Root Mean Square Error of Approximation (RMSEA)	0.04		

**Source:** Prepared by Researchers from the Results of the 2022 Field Study Analysis.

It is clear from Table (6): There is a strong direct correlation between small enterprises in kingdom of Saudi Arabia and meeting the needs of the labor market in the society under study. This is evident through the value of the correlation coefficient (R), where its value was (0.74). The (t) test indicates the existence of a statistically significant relationship small enterprises in kingdom of Saudi Arabia and meeting the needs of the labor market, as the value of (t) for the regression coefficient was (7.22) with a significant level of (0.001), which is a value less than the level of significance (0.05). The value of the (RMSEA) index was (0.04), which is a value less than the standard range (0.08). This indicates that the model has a good match with the data under test. From the results of the above analysis, the second hypothesis is rejected.

## Most Important Results

- 1. The results demonstrated the appreciation of the relationship between the importance of Governance and meeting the needs of the labor market: the existence of a strong direct correlation between the importance of governance and meeting the needs of the labor market.
- Governance contributes to reducing the gap between education and the labor market. It
  has designed educational and training programs that focus on providing students with
  general skills and personal skills such as problem solving, teamwork, communication skills,
  communication and public speaking.
- 3. The application of governance has had a positive impact on the curricula and teaching methods that are based on studying the markets and knowing their requirements to provide students with applied skills.
- 4. Governance leads to achieving quality and excellence in performance by choosing competitive and effective methods to achieve the goals and plans of institutions
- 5. Application of governance principles as a basis for improving learning outcomes and meeting the needs of the labor market.

### Recommendations

- Directing organizations towards the concept of governance as part of their internal strategies to enter new markets and interact with society.
- Facing the challenges of governance practitioners to use modern means and systems.
- Continuing interest in governance programs and working to implement them with transparency and credibility, which achieves a competitive advantage.
- Governance must achieve competitive advantage by building trust between them and the public and identifying needs.

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